

POOJA PRASAD K P

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SUMMARY

Recent Master's in Hospital Administration graduate with extensive experience in healthcare audits and a deep understanding of hospital operations. Passionate about improving patient care through quality management initiatives and streamlined processes. Seeking a suitable position where I can leverage my skills to enhance operational performance and ensure high standards of care.

STRENGTHS AND EXPERTISE

Patient-Centered Approach	Hospital Operations	Team Leadership
Healthcare Audits	Quality Management	Communication
Problem gap analyzing	Public Relationship Management	Operations Management

EDUCATION

AJ Institute of Hospital Management Mangalore	
Masters in Hospital Administration	2022- present
Government College Kasaragod	
Bachelor of Science in Zoology	2019-2022
GHSS udma	
Higher secondary education	2017-2019

PROJECTS AND ACHIEVEMENTS

- **QIMPRO Foundation Project**
Using Bradford Factor (BF) Analysis to Evaluate and Manage Nurse Absenteeism in a Tertiary Care Hospital.
 - **Study on Safe Surgery Practices at Ward Level Using the World Health Organization (WHO) Criteria in a Tertiary Care Hospital.**
 - **Certificate of program for Quality and Accreditation (CPQA) by CAHO (Consortium of accredited healthcare organizations) held on 5th to 7th february, 2024 at A. J. Institute of Hospital Management, Mangalore, karnataka**
 - **Certificate of participation in the National Conference CAHO SAKCON 2023 on "Operational Excellence in Healthcare" held on 15 & 16 September 2023 at NIMHANS convention centre, Bengaluru**
 - **Certificate for Problem Solving Pro Digital Course completed for QualTech Prize Education 2024**
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- **Certificate for junior qualistist from QIMPRO Foundation**
- **Certificate of Achievement for the project “Using Bradford Factor (BF) Analysis to Evaluate and Manage Nurse Absenteeism in a Tertiary Care Hospital ”from QualTech Prize Education 2024**

EXPERIENCE AND CONTRIBUTIONS

Operations postings done in Nursing Department for 6 months at A. J. Hospital and Research Centre, Mangalore

Internship Department in Hospital Administration at A. J. Hospital and Research Centre, Mangalore

Dissertation topic : A Study on Safe Surgery Practices at Ward Level Using the World Health Organization (WHO) Criteria in a Tertiary Care Hospital.

Audits :

- 1. A Study on Turn Around Time in Billing and Discharge Summary Process Using Value Stream Mapping.**
- 2. An Audit on CTOT surgery Case Cancellation , Confirmation Of Cases and Register Maintenance**
- 3. An Audit on After Discharge Cleaning Assessment in Wards**
- 4. Active file Audit**
- 5. Crash cart Audit**
- 6. An audit on Machine Utilization in Radiology Department**

HOBBIES

Reading · Writing · Drawing · Dancing

LANGUAGE

English · Malayalam · Hindi
