

# MANI PRABHA

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## SUMMARY

Recent Master's in Hospital Administration graduate with extensive experience in healthcare audits and a deep understanding of hospital operations. Passionate about improving patient care through quality management initiatives and streamlined processes. Seeking a suitable position where I can leverage my skills to enhance operational performance and ensure high standards of care.

## STRENGTHS AND EXPERTISE

Patient-Centered Approach	Hospital Operations	Team Leadership
Healthcare Audits	Quality Management	Communication
Problem gap analyzing	Public Relationship Management	Operations Management

## EDUCATION

### AJ Institute of Hospital Management Mangalore

Masters in Hospital Administration

2022- present

### Government College, Kasaragod

#### Kannur University

Bachelor of science (Zoology)

2019-2022

### GHSS Ravaneswaram

Higher secondary education

2017-2019

## PROJECTS AND ACHIEVEMENTS

- QIMPRO Foundation Project**  
Audit on assessing Patient Reported Experience Measures (PREM) with registration and waiting time in the outpatient department.
- Study on double verification process and colour coding practices related to high-risk medicines in the inpatient pharmacy as well as wards of a tertiary care hospital.**
- Certificate of program for Quality and Accreditation (CPQA) by CAHO (Consortium of accredited healthcare organizations) held on 5th to 7th February, 2024 at A. J. Institute of Hospital Management, Mangalore, Karnataka**
- Certificate of participation in the National Conference CAHO SAKCON 2023 on "Operational Excellence in Healthcare" held on 15 & 16 September 2023 at NIMHANS Convention Centre, Bengaluru**
- Certificate for Problem Solving Pro Digital Course completed for QualTech Prize Education 2024**
- Certificate for Junior Qualitist from QIMPRO Foundation**

- **Certificate of Participation for the project “Audit on assessing Patient Reported Experience Measures (PREM) with registration and waiting time in the outpatient department” from QualTech Prize Education 2024 .**

## **EXPERIENCE AND CONTRIBUTIONS**

**Operations postings done in Pharmacy for 6 months at A. J. Institute of Medical Science and Research Centre, Mangalore**

**Internship in Hospital Administration department at A. J. Institute of Medical Science and Research Centre, Mangalore**

**Dissertation topic : A Study on double verification process and colour coding practices related to high-risk medicines in the inpatient pharmacy as well as wards of a tertiary care hospital.**

### **Audits :**

- **A Study On Implementation Of Look Alike Sound Alike (LASA) And High-risk Medication Policy In The Pharmacy .**
- **Audit on Sales Return of inpatient pharmacy.**
- **Active File Audit in Wards.**
- **A study on analyzing the Issual process of cold chain medications from AJIMS Pharmacy to OT.**
- **Crash Cart Audit.**
- **An Audit on Machine Utilization in Radiology Department.**

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## **HOBBIES**

Reading · Writing · Drawing · Listening to Music

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## **LANGUAGE**

English · Malayalam · Hindi · Tamil

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